

How to Update to Rocket LMS V2.1

1. Verify License Registration in the CRM:

Before starting the update process, make sure that all your purchased licenses are registered in our CRM system.

If your license is already registered, you must also enter your domain in the CRM. Ensure that you provide exactly the same domain where Rocket LMS will be used.

Important:

If the domain registered in the CRM does not match the domain where you install the product, the license will not activate, and Rocket LMS will not function for that domain.

Important for who installed version 1.9.X:

If you are currently using Rocket LMS v1.9.X and want to update to version 2.1, please ignore the following steps and ask us in the CRM to share version 2.0.1 package with you.

You should update your website to version 2.0.1 first.

2. Update Prerequisites:

Before updating Rocket LMS v2.1, ensure that your server and website meets the following requirements:

- **Installed Rocket LMS version 2.0.1**
- **PHP version: 8.1**
- **Minimum free disk space: 1 GB**
- **ionCube Loader: Version 14 or above**

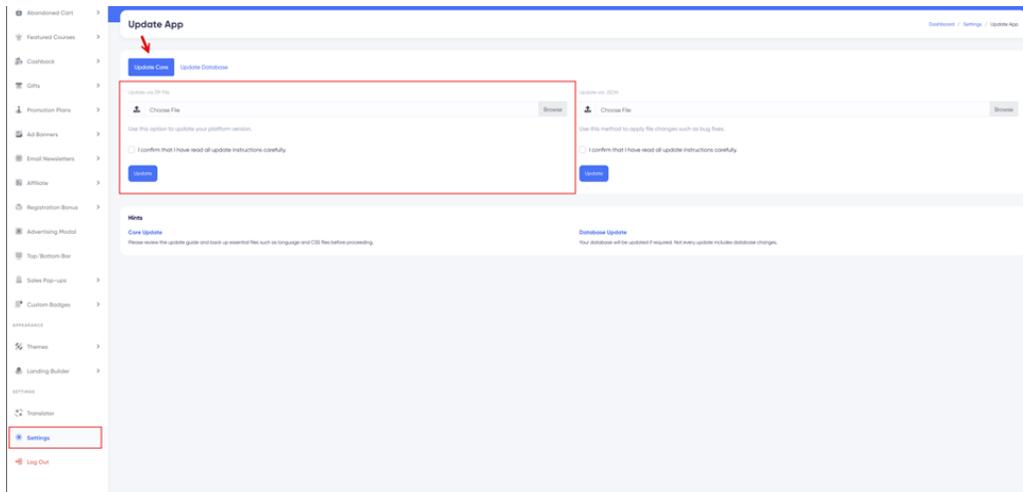
Note:

The ionCube Loader extension is required to run Rocket LMS. This extension is enabled on most hosting environments by default. If you are unsure whether it is active on your server, contact your hosting provider to confirm.

3. Install Update:

Method 1: You need to go to the “Admin Panel/ Settings/ Update Application/ Update via ZIP File” and select the “Update.zip” file that is available inside the downloaded package (“Update File” folder) and click on the “Update” button.

You will get a confirmation message after installation.



Method 2: if you are unable to install the "Update.zip" file through the admin panel for any reason, you can upload it to your website's root folder and extract it there.

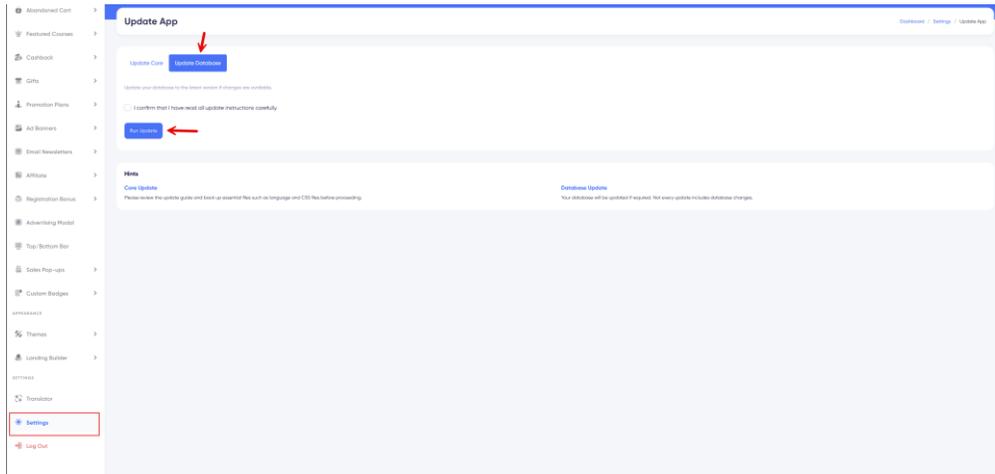
Note:

if, after installing the “Update.zip” file, you see an error page, ignore it.

Open your browser and visit the following URL to run the emergency database update script:

<https://example.com/emergencyDatabaseUpdate>

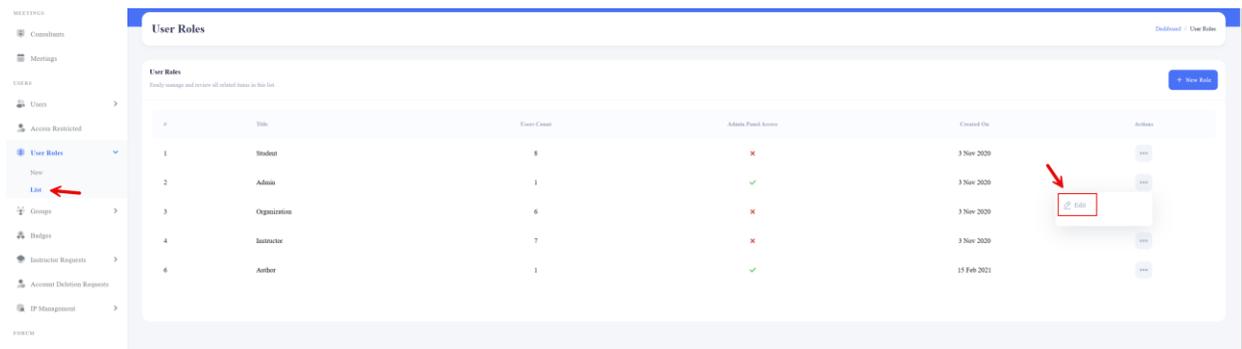
Afterward, navigate to the admin panel, go to Settings > Update and click on the 'Update Database' tab. Then, click on the 'Run Update' button.



4. Clear Cache and Enable New Permissions:

Log in to the Admin Panel. On the dashboard, click the Clear Cache button to clear the system cache.

Next, go to the Roles page in the Admin Panel. Edit the Admin role and enable any newly added permissions.



Rocket LMS update is now complete.

We recommend clearing your browser cache.

